



# COVID-19 Emergency Rental Assistance Program



Have you lost income because of COVID-19? Are you having trouble paying your rent? The City of Philadelphia might be able to help.

Philadelphia is launching a COVID-19 Emergency Rental Assistance Program. It aims to help people who have lost income because of COVID-19 pay their rent. It makes payments directly to your landlord.

## To be eligible:

- You must rent an apartment or house in Philadelphia
- You must have a valid and current written lease signed by your landlord
- You must have lost income because of COVID-19

You do NOT have to have been diagnosed with COVID-19 to be eligible.

## You must also meet these income guidelines:

Household Size	Maximum Monthly Household Income	Maximum Annual Household Income
1	\$2,821	\$33,850
2	\$3,221	\$38,650
3	\$3,625	\$43,500
4	\$4,025	\$48,300
5	\$4,350	\$52,200
6	\$4,671	\$56,050
7	\$4,992	\$59,900
8	\$5,317	\$63,800

For households larger than 8, add \$321 monthly, \$3,850 annual for each member (Income guidelines subject to change)

Income guidelines apply to your income before the COVID-19-related loss.

## You are NOT eligible if:

- You live in public housing
- You receive other government rental assistance (Section 8, Housing Choice Vouchers, etc.)
- You have unpaid rent from before April
- You are in the process of being evicted

## You must provide these documents:

- A copy of your valid, current lease, signed by your landlord;
- Proof of income from before the COVID-19-related income loss for all adult members of the household; and
- An ID that matches the name on your lease.

## You will have to submit:

- The online application
- A Housing Condition Survey
- An affidavit confirming your loss of income due to COVID-19

These documents are all available through the online application.

Your landlord must have a rental license and be current on City taxes. If necessary, landlords will be given one week to resolve these issues with the City.

## Your landlord must also agree to:

- Accept the rental payment (the first three months of assistance will be May, June and July 2020)
- Have a rental license and be current on City taxes. If necessary, landlords will be given one week to resolve these issues with the City
- Not pursue eviction for non-payment while receiving rental assistance from the City or for six months after the final City payment
- Waive any late fees or penalties for rent not paid in April and May
- Provide six months after the final payment from the City to repay any missed rent from April and from the period while the City was paying rental assistance

**You can apply at [PHLRentAssist.org](http://PHLRentAssist.org) beginning Tuesday, May 12, 2020 at 10 a.m. The deadline to apply is Saturday, May 16, 2020 at 5 p.m.**

Funding is limited. Not every applicant will receive assistance.

More program details are available at [PHLRentAssist.org](http://PHLRentAssist.org). If you do not have access to the web please call 311.

## Other Programs for Renters

Please visit [www.PhillyTenant.org](http://www.PhillyTenant.org) or call the Philly Tenant Hotline at 267-443-2500 to learn about legal options for tenants facing eviction, potential short-term payment assistance and other programs for renters.

## Frequently asked questions about Philadelphia's COVID-19 Emergency Rental Assistance Program

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### **Do I have to have COVID-19 to be eligible for this program?**

No, you just need to have lost income because of the effect COVID-19 has had on workers, businesses and the economy.

### **How do I apply for the COVID-19 Emergency Rental Assistance Program?**

Visit [PHLRentAssist.org](https://PHLRentAssist.org) to see if you are eligible and what documents you will need.

### **How much help will I get?**

All selected tenants will receive rent assistance for up to three consecutive months for up to \$2,500 total. If funding permits we will try to provide ongoing assistance for up to a year for renters who still need help after three months.

### **What documents do I need to apply?**

See the other side of this flier.

### **What if I do not have a lease?**

You are not eligible if you do not have a lease. Please see the other side of this flier for other programs for renters.

### **Are there income guidelines?**

Yes. See the other side of this flier.

### **How likely am I to get help?**

Funding is very limited and we will not be able to help everyone.

### **How long will this program last?**

The program will provide help until it is out of money.

### **How are people chosen for help?**

Applicants will be randomly selected for eligibility review.

### **What if I have received an eviction notice?**

You are not eligible if you are facing eviction. Please see the other side of this flier for other programs for renters.

### **My landlord is the Philadelphia Housing Authority. Am I still eligible?**

No, this program is not for people in public housing. Please see the other side of this flier for other programs for renters.

### **I pay part of my rent with a Section 8/Housing Choice Voucher. Am I eligible?**

No, if you are receiving a different government rental subsidy you are not eligible for this program. Please see the other side of this flier for other programs for renters.

### **What if I lost my income before COVID-19 or my income loss is unrelated to COVID-19?**

This program is only available to tenants who lost income due to the impacts of COVID-19. Please see the other side of this flier for other programs for renters.

### **I'm a homeowner facing foreclosure. Can you help?**

Homeowners facing foreclosure should visit the [SaveYourHomePhilly](https://SaveYourHomePhilly.org) website or call the City's Mortgage Foreclosure Prevention Program at 215-334-4663.

### **What if I apply but my landlord does not respond to the City or is not willing to agree to the City's terms?**

Unfortunately, we need willing participation from your landlord to qualify for this program. Please see the other side of this flier for other programs for renters.

### **How do I calculate my total household income?**

Visit [PHLRentAssist.org/Apply](https://PHLRentAssist.org/Apply) for details.